

# **Programs & Services**





# THE CANADIAN AIR TRAFFIC CONTROL ASSOCIATION

### **WELCOME!**

Becoming an Air Traffic Controller is a challenging but rewarding career. We keep Canada's skies safe, separating aircraft at 48 locations across the country 24/7/365.

CATCA represents all Air Traffic Controllers at NAV Canada, Serco, and Transport Canada. As a bargaining agent within these companies, we work to provide fair and progressive working environments for our members.

Founded in 1962, CATCA has evolved as an Association and has facilitated many changes in the greater field of aviation. In 1996, we played an integral role in the transition of the Air Navigation System (ANS) from government to private (NAV Canada). We are also proud members of Unifor (Local 5454), Canada's largest private-sector union.

### What do we do for you?

In collective bargaining, we negotiate on your behalf ensuring our members receive the best wages, benefits and working conditions, as well as training opportunities to foster your professional development. Outside of bargaining, we represent members in various situations and enforce the collective agreement to ensure fairness for everyone.

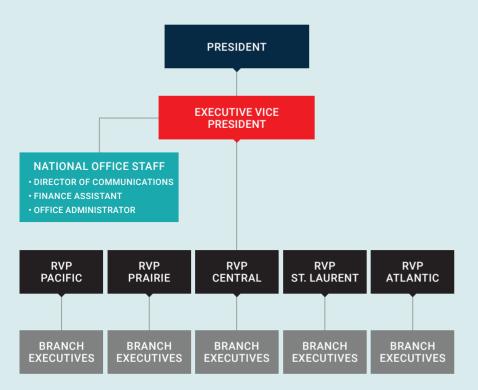
You are also entitled to other union benefits which are outlined in this booklet.

### **CATCA's organizational structure**

The Executive Board is comprised of elected officials in the roles of President, Executive Vice President, and five (5) Regional Vice Presidents (RVPs). The Executive Board is ultimately responsible for the affairs of the Association and ensures CATCA continues to pursue its mission.

### National Executive

The President and Executive Vice President work together as the National Executive. They represent the membership as a whole, are responsible for CATCA's financial viability, support the RVPs, collaborate with other ATC organizations and represent CATCA on the world stage.



### **Regional Vice Presidents**

Each of CATCA's five regions is represented by a Vice President. The RVPs represent and advise members on local labour issues, keeping their region up-to-date on union business. By working with the local representatives, they aim to address and solve members' concerns. RVPs are full-time union positions and are elected by the membership on three-year terms.

### **Local Representatives**

The foundation of our organization rests entirely at the local level. Volunteers and local members help better inform the Union from a national and regional perspective. Your Branch Executive and local representatives are your first point of contact should you have any questions or concerns

### **Participate**

CATCA is dedicated to listening to our members. We encourage you to attend Branch meetings — find out what is going on in your unit, learn how CATCA functions and, if possible, participate and make suggestions... this is **your** career and **your** union!





### Our Guiding Principles

- ▶ CATCA is a democratic organization.
- ► CATCA policy is established by elected representatives.
- ▶ We promote member involvement.
- We will promote the welfare of the membership.
- CATCA pursues and conducts collective bargaining as a vehicle to improve the workplace interests of the membership.
- Controllers are entitled to quality legal representation with respect to legal liability arising out of the performance of their duties.
- Controllers are entitled to quality representation in matters governing the terms and conditions of their employment.
- CATCA serves to promote the unsurpassed professionalism and performance of members with a view to improving the status of the air traffic control service; to promote safety and efficiency in the control of air traffic.
- CATCA contributes to the betterment of ATC on an international basis.
- CATCA will not invest resources in political matters unless the issue directly pertains to the working conditions and workplace interests of the membership.

### Licensing

To become a licensed Air Traffic Controller, an individual must graduate from an Air Traffic Controller Training Program recognized by Transport Canada and complete a period of on-the-job training.



After qualification, Air Traffic Controllers are issued a provisional ATC licence or rating which remains in effect until either:

- a. The Transportation Minister issues a permanent ATC licence **or**
- b. A period of 90 days passes after the issuance of the provisional ATC licence

It is **your responsibility** to have a valid medical certificate and licence and be able to produce them when exercising the privileges of your licence.

Throughout your career, Canadian Aviation Regulations (CARs) require that you continue to maintain proficiency. A proficiency check must be completed at least once per year. This requirement is satisfied via NAV Canada's Quality Assurance Program. However, it is your responsibility as the license holder to ensure you satisfy the requirements under CARs.

CARs **prohibit** Controllers from exercising the privileges of their licence if the individual is receiving medical treatment, suffers from an illness/injury/disability, or is taking narcotics.



# **Your Medical Certificate**



### WHAT IS IT?

- It's the medical document legally required to exercise the privileges of your ATC license
- Confirms you fulfill "Category 2" medical requirements



### WHO NEEDS ONE?

 All operational Air Traffic Controllers and ATC students in training



### WHY DO I NEED IT?

 To comply with ICAO rules and regulations, and with Canadian law (Canadian Aviation Regulations Section 404.03)

### **HOW LONG IS IT VALID?**

- 24 months if you are under forty (40)
- 12 months if you are forty (40) or older
- The validity of your certificate is determined by your age on the date of your most recent medical exam

# 24 MONTHS ed by your cal exam

### WHEN DO I RENEW?

 Renew your certificate before the end of the month in which your current medical expires or before you start training



### **HOW DO I GET ONE/RENEW?**

- Only from physicians designated as Civil Aviation Medical Examiners (CAMEs)
- Visit tc.gc.ca and search CAME for a listing





### WHAT IF I DON'T HAVE ONE?

- DO NOT work without a valid medical certificate!
- Transport Canada can fine you up to \$5,000, and you could be disciplined by NAV Canada



### CARs 404.06

- 1. Subject to subsection (3), no holder of a permit, licence or rating shall exercise the privileges of the permit, licence or rating if (a) one of the following circumstances exists and could impair the holder's ability to exercise those privileges safely:
  - i. the holder suffers from an illness, injury or disability;
  - ii. the holder is taking a drug; or
  - iii. the holder is receiving medical treatment.

### CARs 801.01

- 1. No person shall act as an Air Traffic Controller or a flight service specialist:
  - a. within eight hours after consuming alcohol;
  - b. while under the influence of alcohol; or
  - c. while under the influence of any drug or other substance that impairs the person's faculties to the extent that aviation safety is affected.

### LICENCING SUMMARY

- ➤ Successfully complete an Air Traffic Control Training Program recognized by Transport Canada (6–8 months)
- Complete on-the-job training (10−20 months)
- Pass a rigid medical examination and a background check
- Act in accordance with CARs

### **My Benefits**

CATCA membership does have its benefits. Who pays the benefit premium varies, so ask for program details and applications from your Manager or your Pay and Benefits Advisor. As always, if you have questions you can speak to your local Branch Executive.

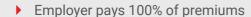
### **NAV Canada Employee Benefits**

Full details on these programs are online at ncjc.ca.

### **Health Care**

- ▶ Employer pays 100% of premiums
- ▶ Covers 80–100% of eligible health care expenses such as prescriptions, physical therapy and medical devices

### Dental



Covers 90% of most expenses and 50% of major dental expenses

### **Health Care Spending Account**

- > \$750 per year to cover eligible health care expenses including dental
- ▶ Can be used as you prefer to cover eligible expenses such as deductibles or expenses which are in excess of yearly maximums

### Life Insurance

- Paid for by member
- Insured for twice your annual insurable earnings

### **CATCA Member Benefits**

As a CATCA and Unifor Local 5454 member, you are entitled to even more benefits!

### Life and Critical Illness Insurance

- CATCA has partnered with Coughlin and Associates Ltd. to provide members with additional Group Life Insurance and Critical Illness Insurance
- Premiums are paid by you through payroll deductions
- Visit coughlin.ca/catca-accta



### **CATCA Scholarship Program**



- The W. Christopher Lilwall and Eric Paraskevopoulos Memorial Scholarship Award Program sponsored by CATCA provides financial assistance to dependent children of active and retired associate members of the Union pursuing full-time post-secondary education
- ► The award is renewable annually for a maximum of four (4) years with proof of full-time enrollment
- More information is available at catca.ca/scholarships-and-awards





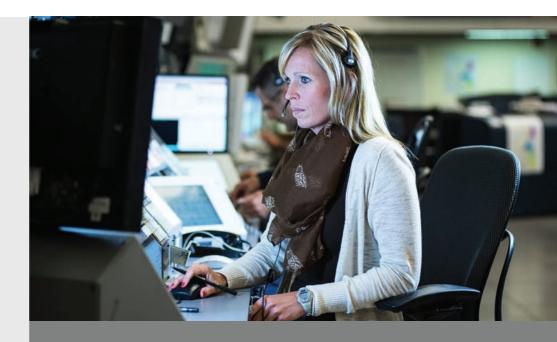
- Unifor offers one of the most extensive labour education programs in the world
- Programs range in length from one day to four weeks and cover a wide variety of subjects from collective bargaining to human rights to grievances

Wisit unifor.org/resources/education for more information

### **Unifor Car and Home Insurance**



- Offers preferred Unifor member pricing on auto and home insurance
- For more information, call 1-877-229-4677 or visit uniforinsurance.com



### **Leave Entitlements**

As a new member, you are entitled to certain amounts of paid and unpaid leave from work. To determine your entitled leave and circumstances, please read the applicable provisions of the collective agreement and then speak to a member of your Branch Executive.

### Vacation and Lieu/Designated Holidays

Provided you work enough hours each month to earn your vacation leave, you will have up to 26 days of leave to enjoy each vacation year (combining the maximum amount of vacation and lieu during the first eight (8) years of your career.)

### **Vacation**

- ► For the first eight (8) years of your career, you can earn up to 15 days of vacation leave per vacation year (April 1-March 31)
- See Article 27 of your collective agreement for details and the calculation formula

### Lieu Leave

- Because of the 24/7 nature of our work, you can expect to work on Statutory Holidays, though you will be paid time-and-a-half for all such work
- On April 1 of each year, you will be credited with 11 days of "Lieu leave", equivalent to the 11 holidays recognized in your collective agreement
  - They can be used similarly to vacation leave
  - See Article 28 of your Collective Agreement for entitlement details

**NOTE:** Each unit will have annual leave guidelines that determine the selection process for leave. Speak with a member of your Branch Executive for more details.

### Leave with or without pay

- See Article 26 of your Collective Agreement for Leave with or without pay
  - Bereavement leave with pay
  - Maternity Leave without pay
  - Leave related to birth or adoption
  - Marriage Leave
  - Leave for other reasons
  - Other Leave without pay
  - Court Leave with pay
  - Leave without pay for the care and nurturing of pre-school age children
  - Parental Leave without pay
  - Leave with pay for selection process

**NOTE:** If you intend on taking a form of leave found under **Article 26**, please **ensure** that you read the provisions carefully and speak to a member of your Branch Executive so that you completely understand the particular entitlement and how/if you qualify.



### Sick Leave

You start earning Sick Leave the day you start earning a salary.

- Sick Leave is accumulated at a rate of 10.59 hours for each month in which you have received 10 days' pay or 15 days per vacation year
- Credits are used when you are sick and cannot attend work
- You receive full pay when you are off sick provided you have Sick Leave credits and satisfy NAV Canada of your inability to work
  - Sick Leave can be requested for up to 10 days per year based on statements signed by you
  - For the 11<sup>th</sup> and subsequent days, medical certification is required from a doctor
  - For any absence exceeding five (5) days, medical certification is also required
- ► Credits do have value unused Sick Leave credits are paid out in cash on retirement at a rate of 50%
- See Article 24 of your collective agreement for full details

### Long Term Disability (LTD)

CATCA members have two (2) long-term illness plans available to protect during extended periods of illness.

### Maintenance of Salary (MOS)

- A contractual entitlement in which you will receive 100% of your salary and ATC Premium for up to one year
- Can be used multiple times throughout your career to a maximum of 12-months total
- You must have five (5) years of active control duties to be entitled to this benefit

### LTD Insurance

- If you qualify, you will receive 70% of your salary and ATC premium combined
- There is no time limit on LTD as long as you continue to meet the definition of disability

### **Waiting Periods**

Both MOS and LTD have waiting periods — so it is always a good plan to have a supply of Sick Leave credits available.

- MOS starts immediately only if Transport Canada invalidates your medical certificate
  - Otherwise, there is a waiting period of
     60 calendar days, during which you can use
     any available annual or sick leave credits
- In all cases of LTD, there is a minimum 13-week waiting period
  - If available/eligible, Leave, Sick Leave or MOS benefits can be used during this time

### NOTE:

If you don't have the required Leave and/or Sick Leave credits to cover your waiting period, you will be on Leave without pay once your credits are exhausted

### LEAVE ENTITLEMENTS SUMMARY

- Vacation You can earn up to 15 days of vacation per vacation year during the first 8 years of your career
- Lieu/Designated Holidays You are entitled to 11 days per year of Lieu Leave
- ► Leave With or Without Pay Review the provisions before making any decisions based on Leave With or Without Pay
- Sick Leave You can accumulate 15 sick days per vacation year
- Other Types of Leave Such as bereavement or maternity.
   Consult your Branch Executive for further details.
- ▶ Long Term Disability (LTD) Two types of coverage available
  - Maintenance of Salary receive 100% of your salary and ATC Premium up to a maximum of 12-months utilization throughout your entire career. There may be a waiting period of 60 calendar days.
  - LTD Insurance receive 70% of your salary and ATC premium. There may be a 13-week waiting period.

### FREE INSURANCE COVERAGE ON QUALIFICATION

tical illness insurance

CATCA Plan+ group life insurance and CATCA Safe Landing critical illness insurance program\*

Once you qualify as an Air Traffic Controller, CATCA will provide you with a free introductory optional life insurance package.

This special program features:

- \$100,000 of CATCA's Plan+ group life insurance coverage;
- \$100,000 of accidental death and dismemberment coverage; and
- \$5,000 of CATCA Safe Landing critical illness coverage.

THIS INSURANCE COVERAGE WILL BE PROVIDED TO YOU FREE OF CHARGE FOR ONE YEAR.

No applications or medical exams are required.

It's our way of recognizing your accomplishment and welcoming you to CATCA.

Coverage details and enrolment instructions will be provided on qualification.

\*Coverage is administered by Coughlin & Associates Ltd. Visit coughlin.ca/catca-accta or email catca@coughlin.ca.





# NICK VON SCHOENBERG

PRESIDENT & CEO

Welcome to CATCA and congratulations on taking the first steps to becoming an Air Traffic Controller. Not everyone has the "right stuff" to be a Controller, and you should be proud of how far you've come.

### ABOUT NICK

I graduated as an Ontario scholar in 1984 from Brookfield High School in Ottawa and then commenced post-secondary studies at the University of Ottawa before transferring to McGill University where I graduated with an Honours B.A. in 1988. I began my career as an Air Traffic Controller at the time that Canada's Air Navigation system was being privatized and NAV Canada was founded. I have been an Air Traffic Controller since 1997 after completing my initial training at TCTI and NCTI and qualifying at Pitt Meadows Control Tower. After working there briefly, I continued my training at the Vancouver Area Control Center in the Victoria Terminal specialty where I eventually qualified.

The early years after privatization were tumultuous ones and imprinted on me the value and importance of having a strong and united union. I volunteered and served as a union steward for CATCA since the early 2000's and continued in that capacity after my transfer to Vancouver I nternational Tower in 2008, until I was elected as Regional Vice President for the Pacific region in 2020. During that time, I also served as a bargaining committee representative for the Vancouver ACC and Tower during negotiations in 2017. After serving very briefly in an interim capacity as President in the Spring of 2022, I was acclaimed as President and began my first 3-year term in July 2022.

As CATCA's President, I head a dedicated team, including our Executive Vice President and five Regional Vice Presidents. Our job is to protect our members' rights and ensure NAV Canada follows our collective agreement. Our Union was founded on the principles of democracy — this means that your voice, your opinion and your input are vital to our ability to represent you best.

Much of what CATCA does is based on our members volunteering at the grassroots level. I encourage you to become involved, as I did, and help us be the best Association we can be. Good luck and enjoy an amazing ATC career of keeping Canada's skies safe.

In solidarity,

Nick von Schoenberg



Guiding The Skies.
Growing The Experience.



## SCOTT LODER

EXECUTIVE VICE PRESIDENT & CFO

ongratulations on successfully completing your generic training, and taking the first steps to becoming an Air Traffic Controller.

### ABOUT SCOTT

I take this opportunity to welcome you to CATCA and what you will undoubtedly find to be one of the best careers in the world. I began my ATC career in 1999 in Edmonton ACC's North High Specialty. I subsequently moved to the Shield Specialty and became a supervisor until both the North High and Shield were amalgamated into the Arctic High Specialty where I continued my role as a supervisor. I began my participation in Union business in 2007 and held positions as Steward, Branch Secretary, and Branch Chair. In August of 2020, I was elected as the CATCA Executive Vice President and was re-elected for another term in 2022.

As your EVP and CFO, I am responsible for protecting the financial viability of the Association, and am accountable to all CATCA members. The President, Regional Vice Presidents and I work collaboratively to find effective resolutions to local Branch, and National issues. Collective Bargaining is a major focus of my role where my goal is to participate in adding to the already first-rate benefits and wages for our members, and bettering the overall working environment.

Our job is to protect our members' rights by holding the Company accountable to following the Collective Agreement. CATCA is as strong as it's members, and those that represent them at the local levels. I encourage you to become involved and help CATCA be the best Association we can be. Good luck with your on-the-job training and the ultimate goal of becoming an Air Traffic Controller, keeping Canada's skies safe.

In solidarity,

Scott Loder

