



March 10, 2016

To: Regional Vice Presidents  
Branches and Facilities

## Engagement Survey Response

We asked, and you responded!

Our regions came in with a collective **67.9% response rate**. This is a huge increase in member participation where traditionally only about 25% complete the survey.

Record high response rates were achieved across all FIRs. Vancouver FIR topped the charts with 74.8%. To put that in context, the last survey saw only one region exceed 50%.

Participating in the survey was your chance to have your voice heard. By giving Management a clear picture of what CATCA members really think, we are better able to work on your behalf. Results are expected in June, and we look forward reviewing that data and making it work for you.

Again, thanks to all our members who took the time to participate in the survey.

On behalf of the Board of Directors,

Peter Duffey  
President

Doug Best  
Executive Vice President